Board members will share:

- What are employers' experiences with family members as providers?
- What are individuals' experiences providing and receiving family caregiving?
- What are the challenges or obstacles to being a family member providing paid care?

Information to be requested from Medicaid (presentation next meeting):

• A presentation and discussion about the role of family members within the home care workforce, Nevada's approach to consumer direction, and what could be improved.

Guiding Questions:

- The role of family members within the paid workforce
 - o What is the State's approach with family care providers?
 - Is there a difference in average authorized hours between family and non-family providers?
- Overview of the Intermediary Services Organization (ISO) model and the new budget authority model
 - o How does ISO differ from the traditional agency model?
 - Historical number of consumers electing ISO (what is the general election rate?)
 - o How are consumers informed about consumer-directed options available to them?
 - o Describe the case management process.
 - o How will the budget authority model work?
- Improvements
 - Discussion about potential solutions